

Press release

Massy, March 20, 2020

The Carrefour group is going to every effort, and will maintain these efforts over the days ahead, to help those who are in the front line tackling this health crisis

Every day, Carrefour and its employees are in the front line, ensuring that customers have access to food and get the best possible service in these unprecedented circumstances. Because in such times, we need to demonstrate solidarity and ensure that nobody gets left by the wayside, the Carrefour group is pledging to help hospital and medical personnel. The Carrefour Foundation is therefore releasing €3 million to fund food aid and to help hospitals.

The Carrefour Foundation supports medical research and NGOs working out in the field

The Carrefour Foundation has decided to make a **one-off donation of €3 million** to help isolated and vulnerable people. In France, this money will be used to support the work being done by **emergency food aid associations**, via the Promocash network. The Foundation will also help European NGOs. Since the beginning of the epidemic, the Foundation has been supporting **French and European hospitals**. This financial aid will enable healthcare personnel to deliver better medical care and will help fund **medical research** conducted within the framework of the Covid-19 epidemic as well as preventively to tackle other crises which may break out.

Carrefour is pledging to help hospital and medical personnel, as well as the most vulnerable people

In all of our stores, priority checkouts have been earmarked for the most vulnerable people, as well as the elderly and medical personnel. Special timeslots have also been allocated to them, based on the options open to each store.

Supermarkets (Carrefour Market stores) are providing **kits containing essential items** for hospital and medical personnel*. These can be picked up at any time throughout the day. These kits will contain 1 kg of rice, 1 kg of pasta, 12 eggs, 1 pack of water, 1 pack of milk, 1 kg of sugar, 1 kg of rice, 1 pack of toilet paper and 1 baguette.

Carrefour is supporting "**Urgence Covid-19 – Aidons nos soignants**", an initiative set up by the Hôpitaux de Paris-Hôpitaux de France Foundation to support medical personnel treating patients with the virus and will donate one euro for each order submitted as part of its "Essential item" service – a delivery service for essential items starting on Monday, 23 March. This service will

initially be rolled out in Paris.

We are also working with our logistics service to ensure that **medical personnel have priority and free access to our express delivery service, meaning that they can choose from a range of more than 4000 products.** This initiative will be up and running sometime in the next few days. *
on presentation of a professional card or certification from their employer

But that's not all. We are also in the process of setting up a **freephone telephone line for the over-65s and for medical personnel** so they can order baskets of food and household maintenance products.

The Carrefour group's start-ups (Greenweez, Potager City, Dejbox and Quitoque) are also providing medical professionals with their own support.

Greenweez and Quitoque will donate two euros for every order to the AP-HP university hospital trust. And in the next few days, Greenweez will also be setting up a priority ordering system with special rates for all nurses on presentation of their professional card. **Potager City** will be providing medical personnel with a 15% discount on its fruit and vegetable baskets, starting next week. And **Dejbox** has already redistributed several tens of thousands of meals to hospitals, clinics and surgeries, free of charge (as well as to police stations and military barracks in France).

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About the Carrefour Group *With a multi-format network of some 12,300 stores in more than 30 countries, the Carrefour Group is one of the world's leading food retailers. Carrefour welcomes 105 million customers throughout the world and recorded revenue of €80.7 billion in 2019. It has more than 325,000 employees who help to make Carrefour the world leader in the food transition for everyone, providing everybody with access to high-quality, affordable food every day, no matter where they are. For more information, visit www.carrefour.com, or find us on Twitter (@GroupeCarrefour) and LinkedIn (Carrefour).*

About the Carrefour Foundation *Created in 2000, the Carrefour Corporate Foundation has a public interest mission in France and throughout the world, promoting the inclusive food transition. Its commitment is underpinned by work in three key areas: combating waste through the donation of surplus food, sustainable and community-supported agriculture and social*

responsibility. With an annual budget of €6.7 million, the Foundation supported 73 projects in 2019 and helped thousands of people in the nine countries in which the Group operates. For more information about our initiatives and our partners, visit www.fondation-carrefour.org